Ref No. AIACE/CENTRAL/2020 / 040

Dated 2.5.2020

To

The Chairman,
Coal India Limited,
Coal Bhawan,
Premise No-04 MAR, Plot No-AF-III, Action Area-1A,
Newtown, Rajarhat, Kolkata-700156

Sub:-Request for special efforts for Cashless treatment in Empanelled Hospitals in view of Covid-19

Dear Sir,

It is to inform you that, due to outbreak of Covid-19 and imposition of lockdown, various reimbursement claims submitted by regular working executives and retirees under CPRMSE/CPRMSNE benefits are held up at CIL HQ and subsidiaries due to various reasons.

Adding to the woe is the denial of cashless treatment by hospitals empanelled by CIL for its working and retired executives. There is no denial that, everyone, whether companies or government or individuals, all are facing cash crunch these days due to covid-19. CIL has further aggravated the situation in the past by delaying release of payments to these hospitals on various grounds. No hospitals will now agree for cashless treatment.

Under the circumstances, may we request CIL to nominate a designated Officer with full authority, who can negotiate with these empanelled hospitals in NCR and other Metro & non-Metro cities and other locations to find a way out of this problem. If agreed, then from now onwards, CIL may agree to pay lump sum advance/ bank guarantees to every hospital on case to case basis. But for this, online treatment approval and advance payment has to be made for which a system can be envisaged by CIL in consultation with hospitals. Even CIL can think of a better alternative since the present task of overhauling the medicare facilities in CIL is a long way to go.

Hence, it is requested to kindly initiate suitable measures to overcome these difficulties.

Expecting a positive response from your end,

With Regards,

P.K.SINGH RATHOR

**Principal General Secretary**